



March 30, 2017

FROM: GARY W. SMITH

ASSISTANT TERMINAL MANAGER

BIGGE CRANE AND RIGGING

HOUSTON, TEXAS

SUBJECT: LETTER OF APPRECIATION

TO: WHOM IT MAY CONCERN

I am writing this letter of appreciation to acknowledge the excellent presentation and very informative DOT audit conducted by Julie Waldrip, with Central Texas DOT Safety Consulting.

Julie spent 2 days, March 28th, and 29th, 2017, at our facility in Houston, Texas, auditing our DOT files to ensure our company to be compliant under current DOT rules and regulations. Her knowledge of the rules and regulations were very informative and helpful. Her experience surfaced as every question that was asked was answered immediately and with professional precision. Julie was very detailed about the required data needed to be compliant plus she added the answers and understandable reasons and definitions needed to correct any misunderstandings or errors in our current program. Her suggestions were solid and well received. Her knowledge and immediate access to the DOT rules and regulations was very apparent as no time was wasted looking up information as her expertise surfaced with the quickness and ease of her knowledge of the reference materials available. She provided many different types of reference materials to base the correct programs to institute within our company.

I feel that once we complete the corrections and innovative methods learned by Julie's audit, that Bigge Crane and Rigging will be not only in compliance but confident that all procedures are in place to accomplish our goal to be totally knowledgeable and ready for any state, or federal audit which might occur. In addition, we have confidence to move forward in our business, as it grows, to be safe and efficient.

I highly recommend to any company involved in trucking should know that Central Texas DOT Safety Consulting is an excellent company to utilize, to enhance, and become successful due to their guidance, understanding, and compliance of the DOT rules and regulations brought through their auditing program.


GARY W. SMITH

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